BOARD ADMINISTRATION AND OPERATIONS COMMITTEE MEETING
WEDNESDAY, NOVEMBER 6, 2013, 1:00 P.M.
RIVERSIDE TRANSIT AGENCY BOARD ROOM
1825 THIRD STREET
RIVERSIDE, CA  92507

ITEM  RECOMMENDATION

1.  CALL TO ORDER

2.  SELF-INTRODUCTIONS

3.  PUBLIC COMMENTS – NON-AGENDA ITEMS
   Members of the public may address the Board regarding any item within the subject matter jurisdiction of the Board; however, no action may be taken on off-agenda items unless authorized by law. Comments shall be limited to matters not listed on the agenda. Members of the public may comment on any matter listed on the agenda at the time that the Board considers that matter. Each person’s presentation is limited to a maximum of three (3) minutes.

4.  APPROVAL OF MINUTES – OCTOBER 2, 2013 COMMITTEE MEETING (P.3)  APPROVE

5.  CONSENT CALENDAR
   All items on the Consent Calendar will be approved by one motion and there will be no discussion on individual items unless a Board member or member of the public requests a specific item be pulled from the calendar for separate discussion.
   
   A.  TRANSPORTATION CENTER MONTHLY REPORT – SEPTEMBER 2013 (P.6)  RECEIVE AND FILE
   B.  PERSONNEL REPORT – SEPTEMBER 2013 (P.9)  RECEIVE AND FILE

Any person with a disability who requires a modification or accommodation in order to participate in this meeting or any person with limited English proficiency (LEP) who requires language assistance to communicate with the RTA Board during the meeting should contact the RTA Clerk of the Board, telephone number (951) 565-5044, no fewer than two business days prior to this meeting to enable RTA to make reasonable arrangements to assure accessibility or language assistance for this meeting.

Agenda related writings or documents provided to the Board of Directors are available for public inspection in the office of the Clerk of the Board and at the reception desk while the meeting is in session.
ITEM  RECOMMENDATION

6. **AUTHORIZATION TO ENTER INTO MEMORANDUM OF UNDERSTANDING (MOU) NO. 13-037 WITH THE GALLERIA AT TYLER MALL LIMITED PARTNERSHIP FOR BUS STOP IMPROVEMENTS, OPERATIONS AND MAINTENANCE (P.16)**  APPROVE

7. **ADOPT AGENCY’S UPDATED FY14 TRANSPORTATION UNIFORM MITIGATION FEE (TUMF) TRANSPORTATION IMPROVEMENT PROGRAM (TIP) FOR FY14 THROUGH FY18 (P.18)**  APPROVE

8. **BOARD MEMBER COMMENTS AND REMARKS**

9. **OTHER BUSINESS**

10. **NEXT MEETING**
    Administration and Operations Committee Meeting
    Wednesday, December 4, 2013
    1:00 p.m.
    RTA Headquarters
    1825 Third Street
    Riverside, CA 92507

11. **ADJOURN**
1. CALL TO ORDER

Committee Chair Zanowic called the Board Administration and Operations Committee meeting to order at 1:00 p.m., on October 2, 2013, in the RTA Board Room.

2. SELF-INTRODUCTIONS

Self-introductions of those in attendance took place.

Committee Members Attending
1. Committee Chair, Ella Zanowic, City of Calimesa, Councilmember
2. Director Art Welch, City of Banning, Councilmember
3. Alternate Brenda Knight, City of Beaumont, Councilmember
4. Director Ike Bootsma, City of Eastvale, Mayor
5. Director Daryl Hickman, City of Lake Elsinore, Mayor Pro Tem
6. Director Jesse Molina, City of Moreno Valley, Mayor Pro Tem
7. Director Julio Rodriguez, City of Perris, Councilmember
8. Director Bridgette Moore, City of Wildomar, Councilmember
9. Alternate Thomas Ketcham, County of Riverside, District I

RTA Staff
1. Larry Rubio, Chief Executive Officer
2. Natalie Gomez, Clerk of the Board
3. Tom Franklin, Chief Operating Officer
4. Craig Fajnor, Chief Financial Officer
5. Vince Rouzaud, Chief Procurement and Logistics Officer
6. Bob Bach, Director of Maintenance
7. Rick Kaczerowski, Director of Information Technologies
8. Gordon Robinson, Director of Planning
9. Brad Weaver, Marketing Manager
10. Laura Camacho, Director of Human Resources
11. Natalie Zaragoza, Contracts Manager
12. Virginia Werly, Director of Contract Operations

Other Attendees:
1. Barrick Neill, Veolia Transportation
3. **PUBLIC COMMENTS – NON-AGENDA ITEMS**

None.

4. **APPROVAL OF MINUTES – SEPTEMBER 4, 2013 COMMITTEE MEETING**

M/S/C (WELCH/MOORE) approving the minutes of the September 4, 2013 Committee meeting.

The motion carried unanimously.

5. **CONSENT CALENDAR**

M/S/C (MOORE/HICKMAN) approving the receipt and file of item A – Transportation Center Monthly Report – August, 2013.

The motion carried unanimously.

M/S/C (MOORE/HICKMAN) approving the receipt and file of item B – Personnel Report – August, 2013.

The motion carried unanimously.

Director Molina arrived at the meeting at 1:03 p.m.

6. **COMPREHENSIVE OPERATIONAL ANALYSIS UPDATE**

Mr. Robinson gave a presentation on the Comprehensive Operational Analysis.

7. **BOARD MEMBER COMMENTS**

Director Welch announced the City of Banning participated in the Fireball Run on September 28 and provided lunch to approximately 120 people at the Fire Museum.

Alternate Knight announced the City of Beaumont celebrated their Oktoberfest the weekend of September 27-29. She stated that Councilmember Fox sends his regards.

Director Molina announced the City of Moreno Valley will be giving a presentation on their camera system.

Director Bootsma announced the Eastvale Fall Festival would be held on October 5 at Harada Heritage Park from 2 p.m. – 9 p.m., and Eastvale will also be celebrating their three year anniversary. He stated he would be on vacation the week of October 7 traveling to Providence, Rhode Island.
Director Hickman announced the City of Lake Elsinore has been working with various foreign countries to come up with business ideas for the city.

Chair Zanowic announced the Perris Valley line would be moving forward.

8. OTHER BUSINESS

Mr. Rubio announced that Chairman Ashley will be accepting the award for RTA from the South Coast Air Quality Management District at the 25th Annual Clean Air Awards event on October 4 at the Biltmore Hotel in Los Angeles. Everyone is welcome to attend the event and celebrate with RTA.

9. NEXT MEETING

Board Administration and Operations Committee Meeting
Wednesday, November 6, 2013
1:00 p.m.
RTA Headquarters
1825 Third Street
Riverside, CA 92507

10. MEETING ADJOURNMENT

The meeting was adjourned at 1:40 p.m.
TO: BOARD ADMINISTRATION AND OPERATIONS COMMITTEE
THRU: Larry Rubio, Chief Executive Officer
FROM: Jim Kneepkens, Director of Marketing
SUBJECT: Transportation Center Monthly Report – September 2013

Summary: In September 2013, the Customer Information Center answered 31,809 calls, a 6.6% decrease compared to September 2012. Calls included 302 commendations, general comments and valid complaints. The number of calls to Dial-A-Ride was 13,615, a 20.4% increase compared to September 2012. A total of 45,424 calls were received between the two call centers, which reflects a 0.1% increase compared to the same period last year.

The attached reports present call volume history and details commendations, general comments and complaints by type.

Recommendation:

Receive and file.
Riverside Transit Agency
September 2013 Transportation Center Call Totals

<table>
<thead>
<tr>
<th>Customer Information Center (CIC)</th>
<th>September 2013</th>
<th>September 2012</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information Calls</td>
<td>31,507</td>
<td>33,797</td>
<td>-6.8%</td>
</tr>
<tr>
<td>Complaints</td>
<td>220</td>
<td>191</td>
<td>15.2%</td>
</tr>
<tr>
<td>Comments</td>
<td>47</td>
<td>42</td>
<td>11.9%</td>
</tr>
<tr>
<td>Commendations</td>
<td>35</td>
<td>21</td>
<td>66.7%</td>
</tr>
<tr>
<td>Total CIC Calls</td>
<td>31,809</td>
<td>34,051</td>
<td>-6.6%</td>
</tr>
</tbody>
</table>

Dial-A-Ride (DAR)

| Total DAR Calls                   | 13,615         | 11,309         | 20.4%          |

Total Calls

| Total Calls                       | 45,424         | 45,360         | 0.1%           |
## Complaints, Comments & Commendations

### Valid Complaints

<table>
<thead>
<tr>
<th>Category</th>
<th>September 2013</th>
<th>September 2012</th>
<th>12 Month Average per Month</th>
<th>Complaints per 10,000 Passengers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus Stop</td>
<td>15</td>
<td>6</td>
<td>8</td>
<td>0.18</td>
</tr>
<tr>
<td>Careless Driving</td>
<td>18</td>
<td>18</td>
<td>16</td>
<td>0.22</td>
</tr>
<tr>
<td>Conduct</td>
<td>14</td>
<td>17</td>
<td>22</td>
<td>0.17</td>
</tr>
<tr>
<td>Crowded</td>
<td>6</td>
<td>10</td>
<td>3</td>
<td>0.07</td>
</tr>
<tr>
<td>Customer Service</td>
<td>20</td>
<td>13</td>
<td>15</td>
<td>0.24</td>
</tr>
<tr>
<td>Early Bus</td>
<td>10</td>
<td>9</td>
<td>8</td>
<td>0.12</td>
</tr>
<tr>
<td>Fare Dispute</td>
<td>6</td>
<td>6</td>
<td>5</td>
<td>0.07</td>
</tr>
<tr>
<td>Late Bus</td>
<td>43</td>
<td>44</td>
<td>30</td>
<td>0.52</td>
</tr>
<tr>
<td>Missed Transfer</td>
<td>10</td>
<td>4</td>
<td>9</td>
<td>0.12</td>
</tr>
<tr>
<td>No Show</td>
<td>12</td>
<td>5</td>
<td>7</td>
<td>0.15</td>
</tr>
<tr>
<td>Passed By</td>
<td>27</td>
<td>24</td>
<td>19</td>
<td>0.33</td>
</tr>
<tr>
<td>Passenger Conduct</td>
<td>5</td>
<td>2</td>
<td>5</td>
<td>0.06</td>
</tr>
<tr>
<td>Other</td>
<td>34</td>
<td>33</td>
<td>21</td>
<td>0.41</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>220</strong></td>
<td><strong>191</strong></td>
<td><strong>168</strong></td>
<td><strong>2.67</strong></td>
</tr>
</tbody>
</table>

### Ridership

<table>
<thead>
<tr>
<th></th>
<th>September 2013</th>
<th>September 2012</th>
<th>12 Month Average per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>All services</td>
<td>825,047</td>
<td>778,820</td>
<td>779,518</td>
</tr>
</tbody>
</table>

### Comments

<table>
<thead>
<tr>
<th></th>
<th>September 2013</th>
<th>September 2012</th>
<th>12 Month Average per Month</th>
<th>Comments per 10,000 Passengers</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Comments</td>
<td>47</td>
<td>42</td>
<td>45</td>
<td>0.57</td>
</tr>
</tbody>
</table>

### Commendations

<table>
<thead>
<tr>
<th></th>
<th>September 2013</th>
<th>September 2012</th>
<th>12 Month Average per Month</th>
<th>Commendations per 10,000 Passengers</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Commendations</td>
<td>35</td>
<td>21</td>
<td>24</td>
<td>0.42</td>
</tr>
</tbody>
</table>
RIVERSIDE TRANSIT AGENCY  
1825 Third Street  
Riverside, CA 92507  

November 6, 2013

TO: BOARD ADMINISTRATION AND OPERATIONS COMMITTEE
THRU: Larry Rubio, Chief Executive Officer
FROM: Laura Camacho, Director of Human Resources
SUBJECT: Personnel Report – September 2013

Summary: The attached report summarizes personnel activity that occurred in September 2013. The following information is outlined in the report:

- Number of budgeted positions versus number of filled positions by department and position.
- Percentage of minority and female employees by position classification.
- Number of disciplinary actions by gender.
- Percentage of minority and female applicants by position.
- Number of minority and female employees by personnel actions.

Recommendation:

Receive and file.
## SUMMARY OF BUDGETED POSITIONS

September 2013

<table>
<thead>
<tr>
<th>DEPARTMENT AND TITLE</th>
<th>BUDGETED POSITIONS</th>
<th>FILLED POSITIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ADMINISTRATION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chief Executive Officer</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Executive Assistant/Clerk of the Board</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Department Subtotal</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

| **ACCOUNTING**       |                    |                  |
| Chief Financial Officer | 1                  | 1                |
| Performance Reporting & Analysis Manager | 1 | 1 |
| Controller | 1 | 1 |
| Principal Financial Analyst | 1 | 1 |
| Accounting Supervisor | 1 | 1 |
| Payroll Coordinator | 1 | 1 |
| Revenue Account Coordinator | 1 | 1 |
| Controller | 1 | 1 |
| Principal Financial Analyst | 1 | 1 |
| Accounting Supervisor | 1 | 1 |
| Payroll Coordinator | 1 | 1 |
| Revenue Account Coordinator | 1 | 1 |
| Accounts Payable Clerk | 1 | 1 |
| General Accounting Clerk | 1 | 1 |
| Coin Counter | 2 | 2 |
| Department Subtotal | 11 | 11 |

| **HUMAN RESOURCES**  |                    |                  |
| Director of Human Resources | 1                  | 1                |
| Labor Relations Officer | 1 | 1 |
| Risk Manager | 1 | 1 |
| Training Manager | 1 | 1 |
| Training Instructor | 1 | 1 |
| Risk Management Specialist | 1 | 1 |
| Human Resources Specialist - Benefits | 1 | 1 |
| Human Resources Specialist - Recruitment | 1 | 1 |
| Human Resources Clerk | 1 | 1 |
| Receptionist, Full Time | 1 | 1 |
| Department Subtotal | 10 | 10 |

| **INFORMATION TECHNOLOGY** |                    |                  |
| Director of Information Technology | 1              | 1                |
| ITS Administrator | 1 | 1 |
| Systems Analyst | 1 | 1 |
| Department Subtotal | 3 | 3 |

| **MAINTENANCE**       |                    |                  |
| Director of Maintenance | 1                  | 1                |
| Maintenance Manager | 1 | 1 |
| Facilities Manager | 1 | 1 |
| Maintenance Quality Control | 1 | 1 |
| Contract Operations Maintenance Supervisor | 1 | 1 |
| Maintenance Supervisor | 6 | 6 |
| Electronic Technician | 1 | 1 |
| Groundskeeper | 1 | 1 |
| Mechanic | 27 | 27 |
| Property Maintainer | 1 | 1 |
| Tire Servicer | 1 | 1 |
| Servicer | 12 | 12 |
| Department Subtotal | 54 | 54 |

Item 5B
<table>
<thead>
<tr>
<th>DEPARTMENT AND TITLE</th>
<th>BUDGETED POSITIONS</th>
<th>FILLED POSITIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MARKETING</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director of Marketing</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Marketing Manager</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Government Affairs Representative</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Customer Information Supervisor</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Customer Information Clerk, Full-Time</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Customer Information Clerk, On-Call</td>
<td>19</td>
<td>16</td>
</tr>
<tr>
<td>Department Subtotal</td>
<td>24</td>
<td>21</td>
</tr>
<tr>
<td><strong>OPERATIONS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chief Operating Officer</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Operations Manager</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Executive Assistant</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Operations Supervisor</td>
<td>14</td>
<td>13</td>
</tr>
<tr>
<td>Operations Analyst</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Stops/Zones Supervisor</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Stops/Zones Groundskeeper</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>Transit Clerk</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Coach Operator</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full-Time</td>
<td>202</td>
<td>194</td>
</tr>
<tr>
<td>Part-Time(^1)</td>
<td>22</td>
<td>29</td>
</tr>
<tr>
<td>Department Subtotal</td>
<td>252</td>
<td>250</td>
</tr>
<tr>
<td><strong>CONTRACT OPERATIONS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director of Contract Operations</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Contract Operations Manager</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Contract Operations Specialist</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Customer Service Specialist, Full-Time</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Travel Training Supervisor</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Travel Training Specialist</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Medi-Cal Administrative Activity (MAA) Coordinator</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Contract Operations Administrative Clerk</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Department Subtotal</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td><strong>PLANNING</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director of Planning</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Senior Planner</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Scheduling Analyst</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Planning Analyst</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Department Subtotal</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td><strong>PURCHASING</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chief Procurement &amp; Logistics Officer</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Capital Improvement Program Manager</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Project Manager</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Contracts Manager</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Contracts Administrator</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Storeroom Supervisor</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Buyer</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Parts Clerk</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Department Subtotal</td>
<td>12</td>
<td>10</td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td>384</td>
<td>376</td>
</tr>
</tbody>
</table>

\(^1\) The Agency experienced the following extended leaves of absences: 8 Coach Operators on workers’ compensation, and 3 Coach Operators on disability leave.
**TOTAL WORKFORCE AND UTILIZATION ANALYSIS**

<table>
<thead>
<tr>
<th>POSITION CLASSIFICATION</th>
<th>TOTAL EMPLOYEES</th>
<th>% OF MINORITY EMPLOYEES</th>
<th>% OF FEMALE EMPLOYEES</th>
<th>2000 CENSUS AVAILABILITY</th>
<th>UNDERUTILIZED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executive/First/Mid Level Officials &amp; Managers</td>
<td>46</td>
<td>50.0%</td>
<td>23.9%</td>
<td>31.4%</td>
<td>39.9%</td>
</tr>
<tr>
<td>Professionals</td>
<td>13</td>
<td>30.8%</td>
<td>30.8%</td>
<td>34.6%</td>
<td>49.8%</td>
</tr>
<tr>
<td>Administrative Support Workers</td>
<td>43</td>
<td>65.1%</td>
<td>83.7%</td>
<td>48.6%</td>
<td>72.8%</td>
</tr>
<tr>
<td>Operatives</td>
<td>223</td>
<td>71.3%</td>
<td>43.0%</td>
<td>69.9%</td>
<td>70.8%</td>
</tr>
<tr>
<td>Craft Workers</td>
<td>28</td>
<td>60.7%</td>
<td>0.0%</td>
<td>48.2%</td>
<td>5.6%</td>
</tr>
<tr>
<td>Laborers</td>
<td>10</td>
<td>40.0%</td>
<td>0.0%</td>
<td>73.7%</td>
<td>15.3%</td>
</tr>
<tr>
<td>Service Workers</td>
<td>13</td>
<td>84.6%</td>
<td>7.7%</td>
<td>59.2%</td>
<td>56.2%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>376</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# DISCIPLINARY ACTIONS

<table>
<thead>
<tr>
<th>DEPARTMENT</th>
<th>WARNINGS, COUNSELINGS &amp; WRITTEN REPRIMANDS</th>
<th>SUSPENSIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male (C AA H O) Female (C AA H O)</td>
<td>Male (C AA H O) Female (C AA H O)</td>
</tr>
<tr>
<td>Maintenance</td>
<td>2 3 4 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td>
<td>0 0 0 0 0 0 0 0 0 0 0 0</td>
</tr>
<tr>
<td>Operations</td>
<td>3 8 4 0 1 15 7 0 1 1 4 1 1 0 1 0</td>
<td>1 1 4 1 1 0 1 0</td>
</tr>
<tr>
<td></td>
<td>(24) (24)</td>
<td>(7) (2)</td>
</tr>
</tbody>
</table>

C=Caucasian, AA=African American, H=Hispanic, O=Other
## APPLICATION ANALYSIS

<table>
<thead>
<tr>
<th>POSITION TITLE</th>
<th>TOTAL APPLICANTS</th>
<th>% OF MINORITY APPLICANTS</th>
<th>% OF FEMALE APPLICANTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coach Operator, Part-Time</td>
<td>110</td>
<td>78%</td>
<td>43%</td>
</tr>
<tr>
<td>Customer Information Clerk, On- Call</td>
<td>41</td>
<td>93%</td>
<td>85%</td>
</tr>
<tr>
<td>Storeroom Supervisor</td>
<td>79</td>
<td>49%</td>
<td>13%</td>
</tr>
</tbody>
</table>
## PERSONNEL ACTIVITY

### Full-Time and Part-Time:

<table>
<thead>
<tr>
<th>Personnel Activity</th>
<th>All Employees</th>
<th>Minority Employees Male</th>
<th>Minority Employees Female</th>
<th>Total Minorities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Activity</td>
<td>AA</td>
<td>HISP</td>
<td>API</td>
</tr>
<tr>
<td>New Hires</td>
<td>8</td>
<td>5</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Promotions</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transfers</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Demotions</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Terminations</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resignations</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Retirements</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

FOR FISCAL YEAR 07/01/12 THROUGH 06/30/13
FULL-TIME SEPARATIONS

<table>
<thead>
<tr>
<th>Administration</th>
<th>Other</th>
<th>Administration</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terminations</td>
<td>0</td>
<td>1</td>
<td>Terminations</td>
</tr>
<tr>
<td>Resignations</td>
<td>1</td>
<td>2</td>
<td>Resignations</td>
</tr>
<tr>
<td>Retirements</td>
<td>0</td>
<td>3</td>
<td>Retirements</td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
<td>0</td>
<td>Other</td>
</tr>
</tbody>
</table>

AA = African American  
AIAN = American Indian or Alaskan Native  
HISP = Hispanic  
NHOPi = Native Hawaiian or Other Pacific Islander  
API = Asian/Pacific Islander  
MULIT = Two or More Races
RIVERSIDE TRANSIT AGENCY
1825 Third Street
Riverside, CA 92507

November 6, 2013

TO: BOARD ADMINISTRATION AND OPERATIONS COMMITTEE

THRU: Larry Rubio, Chief Executive Officer

FROM: Vince Rouzaud, Chief Procurement and Logistics Officer

SUBJECT: Authorization to Enter into Memorandum of Understanding (MOU) No. 13-037 with the Galleria at Tyler Mall Limited Partnership for Bus Stop Improvements, Operations and Maintenance

Summary: Since the 1980’s, the Agency has had bus stops at the Galleria at Tyler Mall (Galleria). The Galleria is a major destination and transfer point for passengers travelling to and from Riverside as well as the surrounding areas. This location serves as a critical regional link in the RTA network and is served by RTA Routes 1, 10, 12, 13, 14, 15, 21, 27 and 216. This area also has one of the highest ridership concentrations in the system with a weekday average of 1,560 boardings and 1,530 alightings.

The Agency’s existing footprint at the Galleria includes a three bay bus turnout located along the south side of Magnolia Avenue, east of Tyler Street. This turnout is used solely as a bus layover point and has no passenger amenities. The entrance road located immediately adjacent on the east side of the Galleria includes a bus plaza with four bus bays, four bus shelters with benches, trash receptacles and an information kiosk. This facility can no longer accommodate the number of passengers boarding, alighting and transferring at this location. Moreover, because of space constraints, the existing bus plaza cannot be expanded to accommodate additional bus bays.

The proposed improvements for the Galleria project include adding Americans with Disabilities Act (ADA) accessible concrete pads and the installation of three new transit shelters along the Magnolia Avenue bus turnout and replacing the existing four shelters along the mall entrance road. The project will also include the installation of Automatic Traveler Information System (ATIS) signs that will provide passengers with real time arrival and departure information. Other improvements include landscaping, hardscape, fencing and solar lighting for passenger safety. When completed, the improvements will nearly double the facility’s capacity. Additionally, some routes will be re-aligned to be more efficient by relocating the passenger transfer point onto Magnolia Avenue and eliminating the need to enter onto mall property.
The MOU will define each party’s roles and responsibilities throughout the construction phase and delineate the parameters under which the Agency will continue to operate and maintain its facilities on mall property once construction is complete.

It should be noted that this project is currently in the engineering and design phase. Prior to moving forward with construction activities, staff will return to the Board for authorization to award a contract.

Fiscal Impact:

There is no fiscal impact associated with this action.

Recommendation:

Approve and recommend this item to the full Board of Directors for their consideration as follows:

- Authorize staff to enter into Memorandum of Understanding 13-037 with the Galleria at Tyler Mall Limited Partnership for bus stop improvements, operations and maintenance.
TO: BOARD ADMINISTRATION AND OPERATIONS COMMITTEE

THRU: Larry Rubio, Chief Executive Officer

FROM: Craig Fajnor, Chief Financial Officer
Gordon Robinson, Director of Planning

SUBJECT: Adopt Agency’s Updated FY14 Transportation Uniform Mitigation Fee (TUMF) Transportation Improvement Program (TIP) for FY14 through FY18

Summary: Each year, the Western Riverside Council of Governments (WRCOG) updates the TUMF revenue forecast for a five-year cycle. The forecast is provided to the Agency for use in its annual TIP update as required in the TUMF Program Administrative Plan. The TIP shows a five-year cash flow programming of projected TUMF revenues coupled with forecasted project expenditures. The updated TIP reflects additional transit enhancements, changes in estimated project costs, project phase schedules, and funding allocations.

The last Agency TUMF TIP update was adopted by the Board of Directors (Board) in December 2012. This year’s update, which covers FY14 through FY18, is based on an updated TIP that includes funding to support the completion of the Comprehensive Operational Analysis (COA), three transit centers, and 17 transit service enhancement projects to accommodate future transit growth throughout the region. The timing and distribution of funds is based on the annual TUMF revenue forecast provided by WRCOG as well as funding received through other sources.

The Agency’s TUMF revenue balance, as of the end of FY13, is $14.4 million. An additional $1.5 million in projected revenue and interest is forecasted through FY18. The Agency generally utilizes TUMF funds as local match for federal funding, but it can be used to substantially fund a WRCOG approved activity utilizing minimal local sources.

The current TIP classifies projects into two categories: transit centers and transit service enhancements. Details of each category are discussed as follows.
Transit Centers

The original WRCOG TUMF Nexus study included ten transit center projects proposed for development. Three transit centers, which are further described and discussed below, are planned for implementation within the next five-year period.

<table>
<thead>
<tr>
<th>Location</th>
<th>Features/Amenities</th>
<th>Total Estimated Cost</th>
<th>TUMF Share</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hemet Transit Facility</td>
<td>Bus transfer station, 2-4 bus bays, shelters</td>
<td>$.80 Million</td>
<td>$0.16 Million</td>
</tr>
<tr>
<td>Northwest Transit Center</td>
<td>Site feasibility study under COA effort will provide list of features and amenities based on optimal site selection</td>
<td>To be determined *</td>
<td>$2.28 Million</td>
</tr>
<tr>
<td>Twin Cities Transit Center</td>
<td>Bus transfer station, 10-14 bus bays, shelters, parking</td>
<td>$9.14 Million</td>
<td>$6.36 Million</td>
</tr>
</tbody>
</table>

* Cost estimates will not be available until the COA study is completed.

Transit Service Enhancements

With the COA approximately 60% complete, this 10-year network and capital plan will provide the Agency with a roadmap for the prioritization of service and infrastructure improvements. An estimated TUMF funded expenditure of $180,575 for FY14 is included in the updated TIP. An additional $700,000 has been included to assist with funding a future COA effort planned in FY18.

In addition to the transit centers and the COA, the Agency has programmed transit stop enhancement projects to enhance the capacity needed to accommodate future ridership growth. The WRCOG TUMF Nexus Study (2009) concludes that various improvements are needed as a result of future development. Currently, WRCOG is working on an update to the 2009 TUMF Nexus Study.

Transit enhancements eligible for TUMF funding can include bus stop amenities, and Advanced Traveler Information System (ATIS) technology to improve system-wide utilization and communication. The ATIS provides real-time information on bus arrivals and departures, as well as other beneficial information the riding public can utilize to plan their trips. The inclusion of these projects increases the capacity for passengers connecting at major transfer locations that are served by local, regional, and express routes. The following enhancement projects, excluding the COA, are identified for implementation within the next five years:
Projects are listed in descending order of estimated value.

Attachment A is the proposed FY14 through FY18 TUMF TIP which contains estimated TUMF funding totals by project number, description, status, and phase. With Board approval of the Agency’s FY14-18 TUMF TIP, the TIP will be forwarded to WRCOG for adoption.

Fiscal Impact:

$15.4 million of TUMF expenditures are forecasted between FY14 and FY18.

Recommendation:

Approve and recommend this item to the full Board of Directors for their consideration as follows:

Adopt the Agency’s updated FY14 TUMF TIP for FY14 through FY18 and forward to WRCOG for approval and adoption.
### DRAFT 2014 Riverside Transit Agency’s 5-Year Transportation Improvement Program

#### Revised Forecast Revenues

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>FY13-14</th>
<th>FY14-15</th>
<th>FY15-16</th>
<th>FY16-17</th>
<th>FY17-18</th>
<th>Current Programmed Phase Balance</th>
<th>Total Programmed Payments/Expenditures</th>
<th>Original Programmed Phase Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$300,000</td>
<td>$303,000</td>
<td>$306,030</td>
<td>$309,090</td>
<td>$312,181</td>
<td>$15,393,164</td>
<td>$(149,101)</td>
<td>$15,542,265</td>
</tr>
<tr>
<td><strong>Carryover Revenues (As of 6/30/2013)</strong></td>
<td>$14,392,591</td>
<td>$12,111,048</td>
<td>$2,747,629</td>
<td>$2,491,850</td>
<td>$2,235,940</td>
<td>$15,336,851</td>
<td>$13,612,589</td>
<td>$1,724,262</td>
</tr>
</tbody>
</table>

#### Available Revenues

<table>
<thead>
<tr>
<th>Funded Expenditures</th>
<th>Status</th>
<th>Phase</th>
<th>FY13-14</th>
<th>FY14-15</th>
<th>FY15-16</th>
<th>FY16-17</th>
<th>FY17-18</th>
<th>5-Year Avail Forecast/Cash</th>
<th>5-Year Programmed</th>
<th>5-Year Delta</th>
</tr>
</thead>
<tbody>
<tr>
<td>09-HS-RTA-1130</td>
<td>PLN</td>
<td>CON</td>
<td>$100,000</td>
<td>$59,359</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$159,359</td>
<td>$159,359</td>
<td>$</td>
</tr>
<tr>
<td>12-NW-RTA-1131</td>
<td>PLN</td>
<td>CON</td>
<td>$80,487</td>
<td>$2,200,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$2,280,487</td>
<td>$2,280,487</td>
<td>$</td>
</tr>
<tr>
<td>09-SW-RTA-1132</td>
<td>STD</td>
<td>CON</td>
<td>$291,352</td>
<td>$6,069,496</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$6,360,848</td>
<td>$6,360,848</td>
<td>$</td>
</tr>
</tbody>
</table>

#### Transit Service Enhancements

<table>
<thead>
<tr>
<th>Programmed Enhancements</th>
<th>Status</th>
<th>Phase</th>
<th>FY13-14</th>
<th>FY14-15</th>
<th>FY15-16</th>
<th>FY16-17</th>
<th>FY17-18</th>
<th>5-Year Avail Forecast/Cash</th>
<th>5-Year Programmed</th>
<th>5-Year Delta</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hemet Transit Facility</td>
<td>PLN</td>
<td>ENH</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$291,352</td>
<td>$</td>
</tr>
<tr>
<td>Lake Elsinore Outlet Center</td>
<td>STD</td>
<td>ENH</td>
<td>$50,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$50,000</td>
<td>$</td>
</tr>
<tr>
<td>Limonite and Hamner (Eastvale Gateway)</td>
<td>STD</td>
<td>ENH</td>
<td>$50,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$50,000</td>
<td>$</td>
</tr>
<tr>
<td>Long Range Planning Study (COA)</td>
<td>STD</td>
<td>ENH</td>
<td>$180,575</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$6,360,848</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Menifee Town Center Transfer Station</td>
<td>STD</td>
<td>ENH</td>
<td>$50,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$50,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Moreno Valley Mall Transfer Station</td>
<td>STD</td>
<td>ENH</td>
<td>$405,488</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$405,488</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Perris Transit Enhancements</td>
<td>STD</td>
<td>ENH</td>
<td>$75,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$75,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Riverside Metrolink Station Transit Enhancements</td>
<td>PLN</td>
<td>ENH</td>
<td>$</td>
<td>$75,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$75,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Riverside Downtown Terminal</td>
<td>PLN</td>
<td>ENH</td>
<td>$215,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$215,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>San Jacinto Transit Enhancements</td>
<td>STD</td>
<td>ENH</td>
<td>$319,403</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$319,403</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Galleria at Tyler Bus Stop Improvements</td>
<td>STD</td>
<td>ENH</td>
<td>$350,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$350,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Inland Valley Medical Center Shelter</td>
<td>PLN</td>
<td>ENH</td>
<td>$25,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$25,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Lake Elsinore Walmart Transit Shelter</td>
<td>PLN</td>
<td>ENH</td>
<td>$25,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$25,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Trautwein FS/NS Van Buren Transit Enhancements</td>
<td>PLN</td>
<td>ENH</td>
<td>$50,000</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$50,000</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Northwest Zone Enhancements</td>
<td>PLN</td>
<td>ENH</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Hemet/San Jacinto Zone Enhancements</td>
<td>PLN</td>
<td>ENH</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Central Zone Enhancements</td>
<td>PLN</td>
<td>ENH</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Southwest Zone Enhancements</td>
<td>PLN</td>
<td>ENH</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$</td>
<td>$196,250</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Total Programmed Enhancements</td>
<td></td>
<td></td>
<td>$2,586,708</td>
<td>$9,668,114</td>
<td>$565,000</td>
<td>$565,000</td>
<td>$2,008,342</td>
<td>$</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Total Capital Funded Expenditures</td>
<td></td>
<td></td>
<td>$12,105,883</td>
<td>$2,745,934</td>
<td>$2,488,659</td>
<td>$2,235,940</td>
<td>$539,780</td>
<td>$</td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>

#### Total Funded Balance Carryover

| Item 7 |       |       | $6,592,470 | $(146,011) | $6,738,481 | $                   | $               | $           |
# DRAFT 2014 Riverside Transit Agency's 5-Year Transportation Improvement Program

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>FY13-14</th>
<th>FY14-15</th>
<th>FY15-16</th>
<th>FY16-17</th>
<th>FY17-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revised Forecast Revenues</td>
<td>$300,000</td>
<td>$303,000</td>
<td>$306,030</td>
<td>$309,090</td>
<td>$312,181</td>
</tr>
<tr>
<td>Carried Over Revenues (As of 6/30/2013)*</td>
<td>$14,392,591</td>
<td>$12,111,048</td>
<td>$2,747,629</td>
<td>$2,491,850</td>
<td>$2,235,940</td>
</tr>
<tr>
<td>Available Revenues</td>
<td>$14,692,591</td>
<td>$12,414,048</td>
<td>$3,053,659</td>
<td>$2,800,940</td>
<td>$2,548,122</td>
</tr>
</tbody>
</table>

## Summary Table

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>FY13-14</th>
<th>FY14-15</th>
<th>FY15-16</th>
<th>FY16-17</th>
<th>FY17-18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available Revenue Programmed Phases</td>
<td>$14,692,591</td>
<td>$12,414,048</td>
<td>$3,053,659</td>
<td>$2,800,940</td>
<td>$2,548,122</td>
</tr>
<tr>
<td>Carried Over Balance</td>
<td>$2,586,708</td>
<td>$9,668,114</td>
<td>$565,000</td>
<td>$565,000</td>
<td>$2,008,342</td>
</tr>
<tr>
<td>Total Available Forecast/Cash</td>
<td>$15,922,893</td>
<td>$15,933,164</td>
<td>$3,053,659</td>
<td>$2,800,940</td>
<td>$2,548,122</td>
</tr>
</tbody>
</table>

## Notes
- Programmed Carryover Balance does not reflect actual available cash.
- Status: PLN=Planned, STD=Started, PND=Pending final invoice, CPL=Completed, TER=Terminated.
- Phases: planning=PA&ED, engineering=ENG, right-of-way=ROW, construction=CON, enhancements=ENH.