

ADA Quarterly Meeting
August 11, 2005
Riverside Transit Agency
1825 Third Street
Riverside, CA 92507

1. CALL TO ORDER:

Riverside Transit Agency's Director of Marketing, Scott Richardson called the meeting to order at 11:03 a.m., on August 11, 2005, in the RTA Board Room with the following in attendance:

Virginia Werly	RTA Staff
Judylynn Gries	RTA Staff
Tessie Johnston	RTA Staff
Linda Keller	RTA Staff
Mary Arden	RTA Staff
Lynn Robertson	RTA Staff
Mila Nelson	RTA Staff
Ileen Matute	RTA Staff
Ted Harris	MV Transportation
Nancy McCallister	MV Transportation
Pat Foster	McDonald Transit
Dale Hanno	ADA Passenger
Geraldine Arce	ADA Passenger
Keith White	ADA Passenger
Ila Hull	ADA Passenger
Jerry Sparks	ADA Passenger
Leslie Robinson	ADA Passenger
Stephanie Lucas	ADA Passenger
Bruce Benefield	ADA Passenger
Ramone Green	ADA Passenger
Deena Barrette	ADA Passenger
Mary Giles	ADA Passenger
Willetta Hetley	ADA Passenger

2. SELF-INTRODUCTIONS:

Self-introductions of those in attendance took place. Mr. Richardson introduced Virginia Werly as the Contract Operations' Manager for the Agency.

3. ADA CANCELLATION/NO-SHOW POLICY:

Ms. Judylynn Gries, Administrative Services Manager thanked the ADA passengers for their past input and explained that the policy was simplified and easier to understand. The policy is scheduled to go before the Board of Directors for approval.

4. STOKES STRAPS:

Ms. Judylynn Gries, described a new form of wheelchair securement called a "stokes strap" primarily used for electric chairs.

5. NO SHOW DOOR HANGERS:

Ms. Werly explained the “no show hanger” currently being used by the contractor, MV Transportation when a passenger is a “no show” for their scheduled ride.

6. SERVICE CHANGES:

Ms. Ileen Matute, Operations Analyst presented the service changes for Routes 74, 79, 206, 208.

7. MV TRANSPORTATION:

Mr. Ted Harris, MV’s General Manager presented an update of operational changes at MV Transportation.

Mr. Harris thanked Ms. Stephanie Lucas for her participation in the recent training for MV drivers.

8. ANNOUNCEMENTS:

Mr. Scott Richardson announced that Judylynn Gries would be retiring on Thursday, August 18, 2005.

Mr. Richardson announced that staff from RTA, MV Transportation, and McDonald would be available after the meeting to meet to discuss individual concerns.

9. ADJOURNMENT:

The meeting adjourned at 12:02 p.m.

Prepared by RTA staff on August 30, 2005.