

ADA Quarterly Meeting  
May 21, 2007  
Riverside Transit Agency  
700 Scaramella Circle  
Hemet, CA 92545

1. CALL TO ORDER:

Mr. Brad Weaver, communications specialist, called the meeting to order at 10:04 a.m., on May 21, 2007, in the RTA Board room at 700 Scaramella Circle, Hemet, CA with the following in attendance:

Vince Rouzaud	RTA Staff
Virginia Werly	RTA Staff
Mark Stanley	RTA Staff
Rick Kaczerowski	RTA Staff
Valerie Kelly	RTA Staff
Bradley Weaver	RTA Staff
Lorelle Moe	RTA Staff
Linda Keller	RTA Staff
Tessie Johnston	RTA Staff
Angelica Contreras	RTA Staff
Vania deLaPaz	RTA Staff
Mary Arden	RTA Staff
Darian Harris	Southland Transit
Quillar McGoy	Southland Transit
Rey Judd	Southland Transit
Kimberly King	Southland Transit
Marv Balin	Laidlaw Transit
Clarence Smith	McDonald Transit
Terri Berger	Yellow/Bell Cab
Chris Christman	Yellow/Bell Cab
Byron Mayhan	City of Riverside Special Services
Rebecca Martinez	ADA Passenger
Wanda Campbell	ADA Passenger
Catherine Fishbach	ADA Passenger
Geraldine Arce	ADA Passenger
Virginia Theroux	ADA Passenger
Mary Jo Kittok	Community Access Center
David Saul	ADA Passenger
Ila Woodhull	ADA Passenger
Stephen G. Roper	ADA Passenger
Ann Corey	ADA Passenger
Sheila Beemer	ADA Passenger
Burton Walker	ADA Passenger
Mara Levi	ADA Passenger
La-Tishia Powers	ADA Passenger

Eric Thomas	ADA Passenger
Gary Miller	ADA Passenger
Gabriele Leon	ADA Passenger
Judy Silhan	ADA Passenger
Claudia O. Hixon	ADA Passenger
Lesley Robinson	ADA Passenger
Kathleen Curry	ADA Passenger
Anthony Molchan	ADA Passenger
Joann Hill	ADA Passenger
Ruby Felix	ADA Passenger

2. WELCOME:

Mr. Weaver welcomed everyone to the meeting. He announced that the meeting format had changed and explained the process for public comments. RTA staff members, contractors, and City of Riverside staff met with individuals prior to the meeting to discuss personal issues and made themselves available after the meeting.

3. INTRODUCTION OF STAFF MEMBERS:

Introductions of RTA's staff members and contractors took place.

4. PUBLIC COMMENTS:

Public comments were received from the following individuals:

- Ms. Ila Woodhull thanked RTA for the good service.
- Mr. Burton Walker inquired about incorporating landmark descriptions into travel manifests.
- Ms. Ann Corey commended RTA for service updates over the past ten years. She inquired about fewer transfers on DAR.
- Mr. Stephen G. Roper commented on service related issues.
- Ms. Cathy Fishback complimented RTA on its service. She also commented on transfers and other service related issues.
- Ms. Geraldine Arce commented on customer service related issues.
- Ms. Virginia Theroux commented that the bus stop located on County Farm Road/Reynolds needs current information. She commended DAR drivers for their pleasant attitudes.
- Ms. Stephanie Lucas commented on the ADA meeting format change and service related issues. She also commended RTA on its service.
- Ms. Leslie Robinson commented on meeting format.
- Ms. Mara Levi commented on customer service related issues.
- Mary Jo Kittok inquired about Riverside Special Services' new No Show Policy. She also announced that Community Access Center hosts a meeting on the 4<sup>th</sup> Wednesday of every month from 11 a.m. to 1 p.m. on public transportation issues.
- Mr. Byron Mayhan of City of Riverside responded to Ms. Kittok's questions regarding the No Show Policy.
- Ms. Sheila Beemer commented on service improvement and requested shocks for the DAR vehicles.

5. RIVERSIDE TRANSIT AGENCY:

Ms. Werly made the following announcements:

- The RFP for the new phone system has gone out and the new telephone recording system will go into place the end of July.
- One of the new buses is being displayed today for all to tour.
- The tie-downs in our new vehicles are self-adjusting. They are not ratcheted down as they have been in our older vehicles.
- If a seat-belt is on your wheelchair, an additional belt is not *required* in the DAR vehicle. The only ADA requirement is that the chair be secured.

Ms. Werly gave a brief presentation of the AVL system and how the system will work with the DAR vehicles.

6. NEXT MEETINGS:

The next meeting will be held on the 4<sup>th</sup> Monday of the month on the following date:

- August 27, 2007

7. ADJOURNMENT:

The meeting adjourned at 11:25 a.m.

Prepared by RTA staff on June 6, 2007.