

RIVERSIDE TRANSIT AGENCY
1825 Third Street
Riverside, CA 92507

April 26, 2007

TO: BOARD OF DIRECTORS
THRU: Larry Rubio, Chief Executive Officer
FROM: Tom Franklin, Chief Operating Officer
SUBJECT: Settlement Amount (MV Settlement) Program of Projects

Summary: In October of 2005, MV Transit and the Agency agreed on a settlement amount of one million dollars (MV Settlement). In November of 2005, the board approved staff recommendations for use of these funds on a partial list of projects that were, as directed by committee, designed to benefit those passengers that we directly affected by the service delivery problems.

The Agency has in process or has completed the following projects; bus shelters for senior centers at Lake Elsinore and Country Village, On-board cameras for Dial-a-Ride (DAR) vehicles, Trapeze report generation/customization, Trapeze polygon mapping and American Disabilities Act (ADA) eligibility software for a total budget of \$300,531.50.

The Agency is planning the following projects: bus shelters/upgrades for all ADA transfer locations that will include lighting and an emergency response telephone with direct-dial functionality to the DAR office; additional Trapeze software and hardware which establishes a Trapeze application at the RTA facility for better contract oversight and replaces the existing servers at the DAR office; global positioning systems for the DAR vehicles to provide turn-by-turn directions for DAR drivers so that they are not dependent on Thomas Guide map books; telephone recording system for the DAR office that allows for real-time monitoring of customer service interaction with DAR passengers and reservationists/dispatchers; and the replacement of the teletypewriter for communication with the hearing impaired.

Fiscal Impact:

The total settlement amount budget	\$1,000,000.00
Cost of completed or in process projects	\$ 300,531.50
Cost of planned projects	<u>\$ 458,546.00</u>
Unallocated settlement amount budget	<u>\$ 240,922.50</u>

Committee Recommendation:

This item was discussed at the Board Budget and Administration and Board Operations Committee meetings of April 4, 2007. The Committees' members unanimously approved recommending this item to the full Board of Directors for their consideration.

Recommendation:

- Receive and file.