

ADA Quarterly Meeting
November 27, 2006
Riverside Transit Agency
1825 Third Street
Riverside, CA 92507

1. CALL TO ORDER:

Mr. Brad Weaver, communications specialist, called the meeting to order at 9:30 a.m., on November 27, 2006, in the RTA Board room at 1825 Third Street, Riverside, CA with the following in attendance:

Tom Franklin	RTA Staff
Vince Rouzaud	RTA Staff
Virginia Werly	RTA Staff
Mark Stanley	RTA Staff
Brad Weaver	RTA Staff
Reggie Faulkner	RTA Staff
Valerie Kelly	RTA Staff
Sam Wattana	RTA Staff
Linda Keller	RTA Staff
Freda Youree	RTA Staff
Tessie Johnston	RTA Staff
Maxine Simmons	RTA Staff
Angelica Contreras	RTA Staff
Jessica Becerra	RTA Staff
Mary Arden	RTA Staff
Darian Harris	Southland Transit
Quillar McGoy	Southland Transit
Chauntoya King	Southland Transit
Rey Judd	Southland Transit
Pat Foster	McDonald Transit
Jerry Triolo	McDonald Transit
Jann Almquist	Laidlaw Transit
Ken Willits	Inland Regional Center
Byron Mayhan	City of Riverside Special Services
Chris Christman	Network Paratransit
Jeanne Klingenburger	Care Connexus
Diane Felix	ADA Passenger
Stephanie Lucas	ADA Passenger
Lesley Robinson	ADA Passenger
Kathleen Curry	ADA Passenger
Fanny M. Jackson	ADA Passenger
Catherine Fishbach	ADA Passenger
Martin Deraven	ADA Passenger
Stephen G. Roper	ADA Passenger
Geraldine Arce	ADA Passenger

Cindy Peterson	ADA Passenger
Rebecca C. Martinez	ADA Passenger
Betty Leavitt	ADA Passenger
Narsis A. Williams	ADA Passenger
Leona Bolin	ADA Passenger
Shiela Beemer	ADA Passenger
Bari Powers	ADA Passenger
Diana Martin	ADA Passenger

2. WELCOME:

Mr. Weaver welcomed everyone to the meeting. He announced that the meeting format had changed and explained the process for public comments. RTA staff members, contractors, and City of Riverside staff met with individuals prior to meeting to discuss personal issues.

3. INTRODUCTION OF STAFF MEMBERS:

Introductions of RTA's staff members and contractors in attendance took place.

4. PUBLIC COMMENTS:

Public comments were received from the following individuals:

- Ms. Leslie Robinson thanked staff for working with passengers to resolve transportation issues.
- Ms. Shiela Beemer inquired about training for dispatchers.
- Ms. Leona Bolin commented on issues regarding dispatching and reservations.
- Ms. Cathy Fischbach commented on Calimesa Dial-A-Ride and proposed changes to Route 36. She expressed her concern about discontinuing service on the Route 36.
- Ms. Geraldine Arce thanked staff and Southland for the very best Dial-A-Ride service. Ms. Arce inquired about training for new drivers.
- Mr. Martin Deraven commented on issues regarding Dial-A-Ride service and thanked Southland for resolving his concerns.
- Ms. Fanny Jackson commented on issues regarding Dial-Ride scheduling.
- Ms. Cindy Peterson commented on service related issues.
- Mr. Stephen Roper inquired whether Riverside Transit Agency would be adding additional service later in the evening for both Dial-A-Ride and Fixed Route.
- Ms. Diana Martin commented on service related issues.
- Ms. Leona Bolin commented on issues regarding fixed route service.
- Ms. Stephanie Lucas commented on personal scheduling and database inaccuracies. She inquired if compassionate training would be held in the future for coach operators.

5. RIVERSIDE TRANSIT AGENCY:

Ms. Werly made the following announcements:

- ADA standard for wheelchair platform is 48" in length and 30" wide, 600 lbs. combined weight for wheelchair and passenger; a copy of the ADA standard is available.
- Transfer Points Policy has been distributed to every reservationist's station so information is available whenever reservations are called in.

- Stokes Straps - Stokes straps are available for your wheelchairs. Staff will be happy to install on your chair today. The straps will stay with your chair. If you know of someone who needs these straps, please have them contact the DAR office.
- Vehicle Procurement – 17 new vehicles will arrive at the Agency the end of February to replace the oldest vehicles.

Mr. Mark Stanley, director of planning gave an overview of the planning department. He explained the Comprehensive Operational Analysis process to include participation from the ADA passengers.

6. CITY OF RIVERSIDE – CAPACITY CONSTRAINT ISSUES/OVERFLOW:

Mr. Mayhan stated that the City of Riverside Special Services does not know of any plans to cancel Sunday service. He asked that passengers call the City of Riverside to ask for improvement.

7. SOUTHLAND TRANSIT:

Mr. Harris commented that improvement will continue to be seen at Southland.

8. LAIDLAW TRANSIT:

Nothing to report.

9. MCDONALD TRANSIT:

Nothing to report.

10. NEXT MEETINGS:

Upcoming meetings will be held quarterly on the 4th Monday of the month on the following dates:

- February 26, 2007
- May 21, 2007
- August 27, 2007

11. COMMENTS:

Mr. Rouzaud thanked everyone for coming to the meeting and stated that RTA has gone through many changes. He asked for continued patience as RTA works to improve service.

12. MISCELLANEOUS:

Mr. Don Alexander asked that comments he gave after the meeting on behalf of his sister who is the ADA passenger be entered into the meeting notes. He complimented RTA staff, Linda Keller and Virginia Werly for their assistance to his sister.

13. ADJOURNMENT:

The meeting adjourned at 10:25 a.m.

Prepared by RTA staff on January 16, 2007