

Riverside Transit Agency

Transportation Center Monthly Report



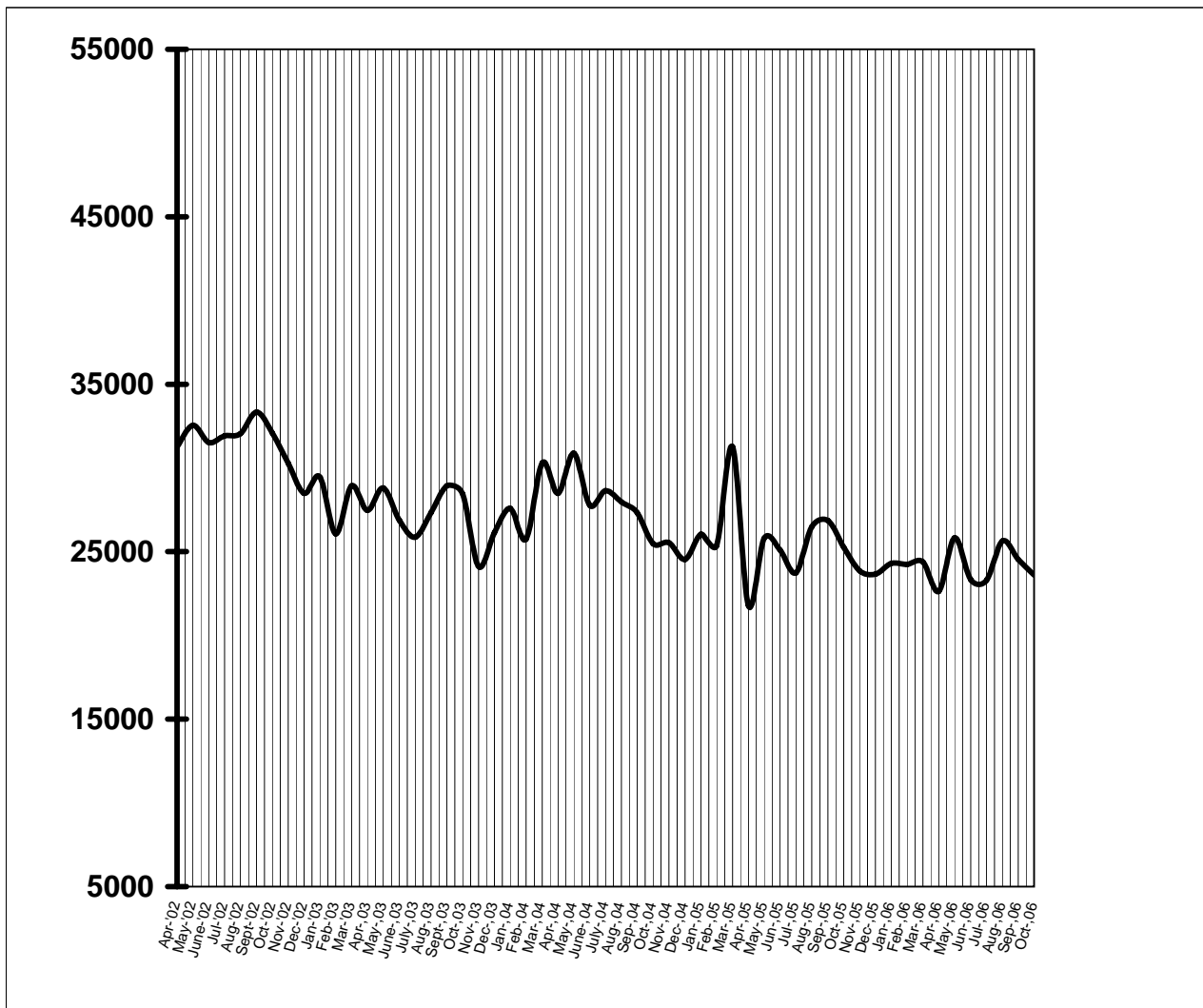
October
2006

Riverside Transit Agency
Transportation Center

Riverside Transit Agency

October 2006 Transportation Center Call Totals

	Current Month	Same Month Last Year	Percentage of Change
Customer Information Center	15,259	12,876	18.51%
Dial-A-Ride	8,350	12,395	-32.63%
Total calls received for month	23,609	25,271	-6.58%
Avg. calls per hour for month	73.09	78.73	-7.16%



Complaint by Route - October 2006

Route	Number of Complaints	Mo. Rdrshp Per Rt.	Number of Complaints Last Month	Number of Complaints this Month Last Year	Last 12 Mo. Totals	Complaints per 10,000 passengers
1	9	135,106	20	14	113	0.67
3	4	5,268	1	1	26	7.59
7	0	8,314	0	0	25	0.00
8	2	7,014	4	4	35	2.85
10	9	22,623	5	4	43	3.98
12	4	19,715	7	4	83	2.03
13	2	24,066	2	0	31	0.83
14	1	14,265	4	1	31	0.70
15	4	37,966	9	3	51	1.05
16	3	55,032	7	2	46	0.55
17	1	4,532	4	0	18	2.21
18	0	11,785	2	1	9	0.00
18A	0	11,105	0	2	10	0.00
19	3	33,855	3	3	46	0.89
20	5	21,385	3	5	51	2.34
21	3	13,755	4	0	20	2.18
22	7	30,836	7	1	47	2.27
23	3	7,508	6	1	54	4.00
24	1	4,286	2	1	38	2.33
25	7	18,406	1	3	47	3.80
27	11	34,177	16	6	100	3.22
29	1	10,092	0	0	20	0.99
30	1	6,301	1	1	7	1.59
31	4	6,414	1	0	41	6.24
32	2	6,330	1	0	19	3.16
33	4	2,253	1	1	31	17.75
35	0	1,661	1	1	4	0.00
36	0	1,295	0	0	4	0.00
38	0	1,880	2	0	9	0.00
40	1	2,995	0	0	11	3.34
41	0	4,233	2	1	6	0.00
42	1	1,347	0	2	21	7.42
49	5	20,151	2	0	37	2.48
50	0	3,568	0	0	0	0.00
51	1	2,125	0	0	1	4.71
61	0	732	3	1	7	0.00
74	2	5,021	1	0	12	3.98
79	2	3,679	6	1	18	5.44
149	0	6,648	4	1	17	0.00
202	1	1,534	1	4	18	6.52
204	0	2,837	1	1	5	0.00
206	1	4,509	1	0	32	2.22
208	0	3,357	1	2	10	0.00
Jurupa Shuttle	0	253	0	0	7	0.00
Route w/o#	9	NA	3	11	127	NA
Total Fxd Rt	114	620,214	139	83	1,388	1.84

SC DAR	0	1,126	2	0	12	0.00
Hem/SJ/HR DAR	2	3,625	0	2	31	5.52
Perris DAR	2	2,011	1	1	14	9.95
Norco DAR	1	1,880	0	2	11	5.32
Jurupa DAR	0	627	2	0	12	0.00
LE DAR	0	1,011	0	0	13	0.00
M/T DAR	2	1,954	0	0	22	10.24
MV DAR	2	2,869	2	3	27	6.97
Taxi Demo	1	1,697	0	0	48	5.89
CALIMESA DAR	0	9	0	0	0	0.00
Riverside DAR	3	4,522	2	7	0	6.63
Beau/Ban DAR	0	19	0	0	0	0.00
GT DAR	0	269	1	0	2	0.00
Customer Service	1	NA	3	1	32	NA
Other	0	NA	0	0	0	NA
Total DAR	14	21,619	13	16	224	6.48
Total	128	641,833	152	99	1,612	1.99

